

## TFN Impact Report

<b>Name of your Organisation:</b>	Settle Support
<b>Name of the project TFN funded:</b>	Settle Programme Manager
<b>Date Funded by TFN:</b>	12/11/2018
<b>Were you able to undertake your project as planned?</b>	Yes
<b>If no, please outline how the project has changed.</b>	
<b>Can you describe and/or demonstrate the specific impact that TFN funding has had against your initial objectives?</b>	<p>The aim of the project was to hire and train a Programme Manager who can manage and lead on Settle's delivery operations. We successfully recruited our Programme Manager, Aimee Hardaker, who joined us from Frontline in June 2019.</p> <p>This has had a transformational impact on the organisation and has allowed us to implement our scaling plans effectively. Previously, our CEO spent 1/3 of his time managing programme delivery which included everything from managing the delivery team to managing referral partnerships and reporting on programme outcomes.</p> <p>Our Programme Manager now leads on these responsibilities and is able to provide the support the team and programme needs to maintain its quality outcomes for young people. She currently manages our team of 3 Programme Officers, manages our partnerships with local authorities and housing associations and leads on our evaluation work.</p> <p>As a result, our CEO has had significantly more time to focus on our strategic objectives, income generation and growing the organisation.</p>
<b>What portion of the project did TFN fund?</b>	100%
<b>How many direct beneficiaries did the TFN funded project reach?</b>	0
<b>How many indirect beneficiaries did the TFN funded project reach?</b>	18
<b>Were you able to leverage further funding as a result of TFN support?</b>	Yes

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<b>If yes, how much were you able to raise?</b>	Our Programme Manager successfully secured funding from the Pret Foundation and our CEO has significantly more time to raise funds for the organisation.
<b>Did you receive any pro-bono support, volunteer offers or introductions as a result of the event?</b>	No
<b>If yes, please can you provide details of the support you received?</b>	
<b>Has the training you received from TFN better prepared you in pitching your organisation to potential funders?</b>	Yes
<b>Has TFN increased your capacity to raise further funds?</b>	Yes
<b>How important was TFN funding in helping you achieve your objectives?</b>	We wouldn't have been able to achieve our objectives without TFN funding
<b>Since presenting at TFN, has your organisation undergone any other significant changes?</b>	As well as hiring our Programme Manager we have also hired an additional Programme Officer who started in July 2019. This is part of our scaling plans to increase our programme reach over the next 3 years.
<b>Do you have any other comments or feedback on the experience of the TFN process?</b>	We've thoroughly enjoyed working with TFN over the last 5 years and are extremely grateful for their support of Settle at every stage of our journey - from just a seedling of an idea to a scaling charity working with hundreds of young people. Its been so beneficial to have a funder that has supported us at each step and has enabled us to grow successfully.
<b>Can you tell us any personal stories to highlight the value of the project?</b>	