

TFN Impact Report

Name of your Organisation:	London Reclaimed
Date of TFN event which you pitched at?	14/03/18
Name of the project TFN funded:	Administrator to help support our team who are employing, training and mentoring young people in our two social businesses.
Were you able to undertake your project as you outlined in the application?	Yes
Can you describe and/or demonstrate the specific impact that TFN funding has had against your initial objectives?	<p>The main objective for the TFN funding was to get an administrator, which we were able to do within 6 weeks of the money clearing into our account. With the addition of the part time (3 days a week) administration and operations manager, our work has developed, grown and matured greatly. With a busy furniture workshop and cafe employing, training and mentoring local young people who may otherwise struggle to find work, 'admin' and constructive forward planning often took a backseat to the immediate need. Shortly after receiving the TFN grant, we were able to hire Charlie to head up this role. Over the next few months, we started to realise what we had been missing out, and plan never to go back to the dark days of Mike (our founder and CEO) being anywhere near anything administrative! Charlie immediately took the strain off our core team, enabling them to better deliver our core mission; the engagement and employment of local young people.</p> <p>Charlie has integrated into our team brilliantly, engaging well with the established staff and young people, he is now running:</p> <ul style="list-style-type: none"> - The day-to-day finances of the charity - Human Resources - Core structures and timelines, especially for Goldfinch furniture - Being the main point of contact for new and existing contacts and customers - Most external communications
What portion of the project did TFN fund?	66%
How many direct beneficiaries did the TFN funded project reach?	10
How many indirect beneficiaries did the TFN funded project reach?	20
Were you able to leverage further funding as a result of TFN support?	Yes
If yes, how much were you able	£4,000 from the Criseren Foundation to go towards the same post.

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to raise and from whom?	
Did you receive any pro-bono support, volunteer offers or introductions as a result of the event?	Yes
If yes, please can you provide details of the support you received?	Octopus hosted us and put on a wonderful 'Sales & Customer Interaction' workshop for our whole team including our young people and core staff. This went down really well and we hope to do it again this year.
How important was TFN funding in helping you achieve your objectives?	We would have found it difficult to achieve our objectives without TFN funding
Since presenting at TFN, has your organisation undergone any other significant changes?	We have been designing a simpler line of modular furniture to coexist alongside our current bespoke pieces, so that local young people can be more heavily involved in designing, making and selling. We feel that it will be more accessible for people with no previous woodworking experience to get involved sooner on their course while maintaining a high level of finish and quality. We're hoping to begin to roll this out later on this year (funding and sales demand permitting).
Do you have any other comments or feedback on the experience of the TFN process?	It was a thoroughly enjoyable experience from presentation into hiring our new administration and operations manager! We felt supported all the way through by TFN and your wider donor community.
Can you tell us any personal stories to highlight the value of the project?	As the role has grown and developed over the last year this has freed up other core team members to work more extensively with our young people on our workshop assistant (at Goldfinch Furniture) and barista training roles (at Lumberjack Cafe). This extra capacity has enabled us to focus more time to mentor and train several young people who we may not have been able to give extra support to in the past. John (name changed) joined us shortly after we started to utilise our TFN grant, he has autism and additional learning needs which means he needs more guidance and oversight from our staff than we would have previously been able to offer. He's an assist to the team and has grown in confidence and skill since joining us.