

TFN Impact Report

Name of your Organisation:	C4WS Homeless Project
Name of the project TFN funded:	Core Costs
Date Funded by TFN:	04/10/2018
Were you able to undertake your project as planned?	Yes
Can you describe and/or demonstrate the specific impact that TFN funding has had against your initial objectives?	<p>The sheer number of guests staying in the shelter was a real challenge as was the drastic reduction in the entitlement to benefits during the last shelter season, so we were grateful for the funding from TFN, as we were able to direct this towards specific guest needs such as paying for new ID, or travel costs so they could get to vital appointments on time.</p> <p>We had 88 guests stay with us in the shelter last season. This represents a 28% increase on the previous year.</p> <p>Given the rise of homelessness in Camden, London and England it is not surprising that this was the case, but it's also important to acknowledge that this number is still less than a quarter of the calls we received for referrals, which further reflects that sheer volume of need.</p> <p>The impact of 48% of guests not being eligible for benefits or awaiting an outcome on a decision of eligibility for benefits when arriving at the shelter also had a significant effect. This was an increase of 18% on last year and demonstrated the results of an increasingly hostile environment and the roll out of Universal Credit in Camden.</p> <p>With long waiting times for outcomes, or the need for many guests to access our Jobs Club to find work meant that many guests reached the end of their 28 day stay with us and needed to be referred to another shelter or into our hosting scheme. This caused an increased in the caseloads of the Project Manager and the Welfare Manager who continued to work with these guests in addition to those currently staying in the shelter, which they did until the cases were resolved.</p> <p>This meant we were able to draw on support from new partners made through TFN. A positive outcome is that we are now partnered with Speak Street for our forthcoming shelter season, they were another charity who spoke on the night. They will be facilitating English Classes for our guests every Wednesday throughout the season.</p>
What portion of the project did TFN fund?	4
How many direct beneficiaries did the TFN funded project reach?	4
How many indirect beneficiaries did the TFN funded project	Difficult to quantify

TFN Impact Report

reach?	
Were you able to leverage further funding as a result of TFN support?	No
Did you receive any pro-bono support, volunteer offers or introductions as a result of the event?	No
Has the training you received from TFN better prepared you in pitching your organisation to potential funders?	Yes
Has TFN increased your capacity to raise further funds?	No
How important was TFN funding in helping you achieve your objectives?	We would have found it difficult to achieve our objectives without TFN funding
Since presenting at TFN, has your organisation undergone any other significant changes?	No
Do you have any other comments or feedback on the experience of the TFN process?	We loved the experience and were extremely pleased to be included as part of the event.
Can you tell us any personal stories to highlight the value of the project?	<p>C4WS supported 88 guests through our shelter last season. Of those that engaged with us, we are proud that over 95% went on to more permanent accommodation.</p> <p>Within this incredible number, there were individual successes:</p> <p>Lukas - a talented young European man who was keen to seek a career in finance. He needed to find a job immediately, as this was his only route into housing. He applied and gained an entry level role at St Pancras Renaissance Hotel, one of our Corporate Partners. With the support of the staff he settled into his role and had the chance to get involved with the finance department. He's now living in his own private rented flat.</p> <p>Krys - another European migrant who was unable to find employment until he secured ID. This took several months to come through, during which time we continued to work with him, and through another corporate partner, Ted Baker, he was offered an internship in their IT department. He recently received his passport, was offered a full-time role with Ted and was able to secure accommodation. He has also now been invited to contribute to our Steering Group, made up of ex-shelter guests, whose ideas and innovations directly impact the work we do in future seasons.</p>

TFN Impact Report

	<p>Leah - She was made homeless after being bullied in her shared house. She worked throughout her time at the shelter, despite the challenging circumstances in which she found herself, and the impact this bullying had on her mental health. Through engaging with the Project Manager (her caseworker) her confidence grew and she was able to engage with housing services and request help which had previously been denied. She too has moved into more permanent accommodation, after a short stay in our hosting scheme, Home from Home and is now a valued member of our Steering Group.</p>
--	---

TFN Impact Report

